Frequently Asked Questions

REGISTRATION

How do I register?

Visit www.EdPalooza.com to register for EdPalooza.

What is the registration fee for EdPalooza?

The registration fee is $149.

Is my registration transferable to another person?

No, registrations are not transferable.

What is the cancellation policy?

Cancellations made by November 27, 2020 will receive a refund minus a $25 processing fee. Cancellation request must be emailed to EdPaloozaInfo@ExcelinEd.org. *Please note: Credit card refunds will be processed within 5 business days of receipt of a cancellation request; funds may not appear until 5-7 days after this transaction. Substitution of General Registration attendees is not permitted.*

AGENDA & CONTENT

Where can I preview the EdPalooza agenda?

You can visit www.EdPalooza.org for the latest agenda information.

When do the "doors" of EdPalooza officially open?

November 27! Though the sessions won't start until December 1, you are welcome AND encouraged to check in before then to ensure you are ready to go! Be sure to use either Google Chrome or FireFox web browsers and test your connection the same device you intend to view EdPalooza.

Can I switch between sessions during the live event?

Yes, attendees will have the ability to leave one session and join another, as long as the session is not at capacity.

There are so many EdPalooza sessions! Can I watch recordings of sessions I can't attend live?

Yes, recordings will be available to registered attendees on the platform for 60 days.

How long will I have access to the virtual event space after the live event?

All registered attendees will have access to the event space and on-demand recordings for 60 days after the event.

NETWORKING & ENGAGEMENT

Will I be able to ask questions and engage in conversations with speakers and fellow attendees?
Our virtual event space and program give you many options to engage with speakers and other participants in Palooza Session rooms. Each EdTalk and Palooza session includes Q&A and chat boxes where you can post questions or share content relevant to the topic.

Will I be able to see everyone attending a particular session?
Yes! Each session displays a list of the attendees participating.

Will I be able to see other attendees during the session, or just the speaker?
This will depend on the type of session. For most of our programming, only the speakers will be visible, but in private meetings and roundtables, you will be able to see your fellow attendees.

EVENT PLATFORM TECHNOLOGY

What kind of technology and internet connection do I need to participate?
Registered attendees will receive a unique link to join the virtual event space via email on November 27. We recommend joining the event via a desktop computer or laptop and ensuring you have a strong internet connection.

Can I access the event on my phone?
While it is possible to access the virtual event space with your phone, it is not recommended. Our platform will offer much more than a simple Zoom call, and we've found it's best accessed through a laptop or desktop computer.

What is the best browser to use?
We recommend using Google Chrome or FireFox web browsers for the best experience.

How do I log in?
On November 27, all registered attendees will receive an email with and access link and instructions. Be sure to check it out before the event so you can take advantage of all we have on offer!
NOTE: Your access link is unique to you and should not be forwarded to others.

What happens if a session is at capacity and I can't get in?
The recording of the session will be available for 30 days after EdPalooza. Please choose another session to attend.
If you are experiencing any technical issues, please email the Streampoint Technical Support team at ExcelinEDvtechsupport@streampoint.com.

Still have questions? We are here to help! Please don't hesitate to reach out to us.
Sponsorship Inquiries: Raquel Cisneros at Raquel@ExcelinEd.org
General Summit Inquiries: Lisa Raguso at EdPaloozaInfo@ExcelinEd.org